

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Customer No :	26874	Conf. No. :	3316
Applicant :	Daniel Keele Burgin, et al.	Docket :	1160215-0531072
Serial No. :	09/944,836	Art Unit :	2179
Filed :	August 31, 2001	Examiner :	Mylinh Tran
For :	SYSTEM AND METHOD FOR AUTOMATED END USER SUPPORT		

APPEAL BRIEF

Mail Stop Appeal Brief - Patents
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This Appeal Brief is in support of Applicant's Notice of Appeal filed on September 25, 2008.

The appropriate fee of \$540 has been included with this appeal. The Commissioner for Patents is hereby authorized to charge any deficiency to Frost Brown Todd LLC Deposit Account No. 06-2226.

Respectfully submitted,
Daniel Keele Burgin, et al.

By: /Anthony J. Hahn/
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